

## What you get with *i-Ready*

*i-Ready* is a software as a service (SaaS) product offered to districts by subscription. Because providers must focus on renewals instead of one-time sales, this model requires that companies remain focused on delighting users. At Curriculum Associates, we know the success of the educators and students we serve defines the success of our district relationships, and for that reason we are *always* working to enhance the *i-Ready* experience.

### An *i-Ready* purchase comes with a host of value-added benefits, a list that continues to grow:

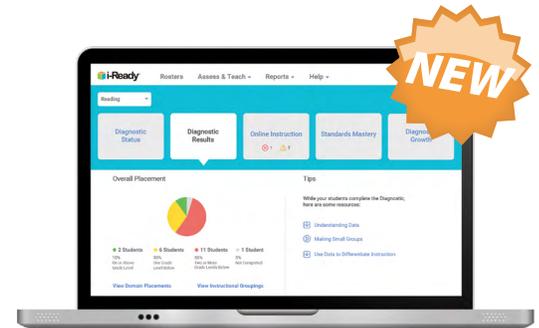
- **Standard-setting service and account management**
  - More than 40 percent of our team members work in dedicated service roles to support educators.
  - Each account has a dedicated full-time Account Manager available for support (not a toll-free number like other providers).
  - Award-winning technology support, which includes rapid response service and on-site tech support as needed
  - Ongoing data monitoring, analysis, and regular communications
  - Periodic reviews (e.g., midyear results) with district leadership
- **Continuous improvement**
  - *i-Ready* is constantly being enhanced to best support learning. Last year alone we rolled out 60+ program improvements.
  - Program updates are informed by leading content experts, cutting-edge engagement research, and student and educator feedback.
- **Commitment to implementation support and classroom impact**
  - Industry-leading Professional Development team leads onsite trainings
  - Support from content specialists and invitations to expert author engagements
  - Invitations to professional *i-Ready* learning events in Florida, including our annual User Summit and Symposium
  - Extensive digital resources available to support educators and parents
  - Social media and PR support of educator partners to celebrate success and highlight best practices
  - Fun surprises to support student engagement and growth—like character visits to schools!

#### **Committed to Service**

**40%** of Curriculum Associates employees are in support roles.



**Over 60** CA team members are dedicated to Florida alone.



SNARGG!!!! LPE Students loved getting a visit from him today! Pumped us up for iReady Diag #2!!! @CurriculumAssoc #MyiReady #iReadyFL



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